

DOCTOR ANYWHERE X CIRCLES.LIFE

General Terms and Conditions

Doctor Anywhere x Circles.Life ("Collaboration") is a collaboration between Circles.Life (Liberty Wireless Pte. Ltd., hereinafter referred to as "Circles.Life") and by Doctor Anywhere (Doctor Anywhere Operations Pte. Ltd., hereinafter referred to as "Doctor Anywhere").

The Collaboration allows users to purchase the DA Health Protect subscription ("Subscription") directly through the Circles.Life mobile application ("Mobile App").

These Terms govern the relationship between Circles.Life and you when you participate in the Collaboration.

By participating in this Collaboration, you hereby warrant and represent that you have read, understood and agreed to be legally bound by these Terms, including our [Data Protection Policy](#).

Offer and Redemption

The Collaboration is available exclusively to Circles.Life users.

Under this Campaign, Circles.Life users will be able to purchase the Subscription directly through the Shop section of the Mobile App. Upon successful payment, users will be provided with their unique Subscription codes via email. Users must follow the instructions provided in the email to redeem their Subscription.

Circles.Life users will need to produce the appropriate membership e-card when using the healthcare services provided on the Doctor Anywhere mobile application or at the panel clinics located islandwide.

Circles.Life reserve the right to accept, reject, and/or amend any orders made by you for the Subscription. We further reserve the right to, in our sole discretion, cancel your purchase if you are in violation of these terms and conditions.

Limitations

- Due to the integrity of each unique code, all Subscriptions purchased are non-refundable.
- Codes are one-time-use only. Codes cannot be redeemed by multiple members.
- Codes may only be used in the intended countries. These are valid only in Singapore.
- Codes should be activated immediately upon purchase. Each code will expire within 3 months of the purchase date if not activated.

Doctor Anywhere, and not Circles.Life, is the offeror of the Subscription. Circles.Life merely facilitates payment between Doctor Anywhere and you for the Subscription made through the Mobile App.

All products and services advertised under the Subscription are to be fulfilled and delivered by Doctor Anywhere. Circles.Life shall not be liable for any claims arising from the products and services of the Subscription.

For subscription and product-related issues or other complaints, please contact Doctor Anywhere directly for assistance.

For order and payment issues, and credit card disputes, you may contact Circles.Life for assistance.

You acknowledge and agree that prices, descriptions and information of the Subscription found on the Mobile App are part of the Services rendered by Doctor Anywhere. We are not responsible for, and make no representations or warranties regarding the accuracy of such descriptions or information.

You shall adhere to Doctor Anywhere's terms governing the use of the Subscription and use of the Doctor Anywhere mobile application. We will not be responsible for any consequences as a result of your failure to adhere to their terms.

Termination

Circles.Life reserves the sole and absolute right to withdraw, amend and/or alter the terms and conditions of the Campaign at any time without giving prior notice to users.

Circles.Life's decisions in any matter in relation to the Collaboration shall be final and conclusive. Any request for appeal and review shall be determined by Circles.Life in its sole and absolute discretion.

Circles.Life shall not be liable for any claims by the users or be accountable for third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third party, consequential or other damages resulting from or related to the Collaboration.

Circles.Life shall not be responsible or liable for any claims of loss or damage to property or any personal injury or loss of life resulting from or related to the Collaboration.